



Medical Cost Containment Services RFP  
Solicitation Number: R-21-008-FG

ADDENDUM 1  
September 14, 2021

To Respondent of Record:

**RESPONSES TO QUESTIONS**

- 1. Question: Can we obtain a copy of the current contract?**

*Response: Please submit an **Open Records Request at [www.saws.org](http://www.saws.org)**.*
- 2. Question: Can a bidder propose for just one portion of the solicitation such as Cost Containment and not for the WC Healthcare Network? Or does the proposed bidder have to bid on both services?**

*Response: Yes, the Medical Cost Containment Services is a separate RFP (R-21-008-FG) from the Workers Compensation Healthcare Network RFP (R-21-010-FG). Separate submittals are required for each RFP.*
- 3. Question: Is it the desire of SAWS to have two separate organizations managing these two services/Cost Containment and Network?**

*Response: The desire is to have one organization for both services. But we reserve the option to select two separate organizations.*
- 4. Question: Where does SAWS want pricing submitted – separate or with original or with the copy?**

*Response: Please follow the Submittal Response Checklist. Compensation Proposal should only be included with the Original file.*
- 5. Question: Would SAWS consider a bundled approach of these two RFP's? IMO finds it much more effective to provide the Network with cost containment services.**

*Response: Not at this time. Medical Cost Containment Services is a separate RFP (R-21-008-FG) from the Workers Compensation Healthcare Network RFP (R-21-010-FG). Separate submittals are required for each RFP*
- 6. Question: Page 2, letter c: The System requires specific automated medical bill review and adjustment services to be conducted in conjunction with the processing of compensation medical bills. Question: Could we please have a definition or clarification of the term “automated”?**

*Response: Yes, see response to Question #2.*
- 7. Question: Which firm is the current PBM Provider?**

*Response: Express Scripts*

**8. Question: Which firm is the current UR provider?**

*Response: Medical Audit Consultants*

**9. Question: Is it incumbent upon the vendor to provide PBM pricing or is that going to be considered part of “the network”?**

*Response: If bidding on cost containment only, then incumbent must provide PBM pricing.*

**10. Question: Page 11, Table listed: Cost Containment Pricing/Auditing of the Bills column: Question: Please confirm if fees are intended to be ‘per page’? If so, we are respectfully requesting clarification as it is common practice for bill review services to be charged as ‘per bill’ or ‘per line’, as examples.**

*Response: Bill review Services should be charged as ‘per bill’*

**11. Question: Page 56: Case management services. Question: Shall respondents submit pricing for these services and if so, where?**

*Response: Yes, please reference Section IV. Submitting a Response, C. Response Format, 8. Compensation Proposal. Also, follow the Submittal Response Checklist.*

**12. Question: Which firm or firms is/are currently providing medical cost containment services?**

*Response: Medical Audit Consultants*

**13. Question: Page 3, #24: Run a quarterly audit on all Electronic Data Interchange (“EDI”) transmission to the Division of Workers’ Compensation to ensure a minimum of 98% accuracy. Results will be reported to System and may be subject to penalty by the System if minimum accuracy requirement is not met. Question: Are there penalties associated with these audits?**

*Response: As it states, “may be subject to...” We will have to negotiate and get Legal’s opinion.*

**14. Question: Page 2, #8. Submit to System a weekly report of bill review services rendered with recommended payments to medical providers. The daily report must be itemized by claim number and submitted in an Electronic Data Processing (“EDP”) format prescribed by the System, so that each itemized payment may be posted to the appropriate claim record. Question: Please confirm if the report is weekly or daily.**

*Response: Report is weekly as payments are processed and transmitted to SAWS Accounts Payable one time a week by Risk Management. As such vendor will need to have an interface to transmit the payments to SAWS Claims which will then transmit the approved payments and supporting documentation to SAWS Accounts Payable.*

**END OF ADDENDUM 1**

This Addendum is two (2) pages in its entirety, with no attachments.